

## GIVE REAL CHANGE, NOT SPARE CHANGE

Panhandling becomes a way of life for some individuals on the street. They may seek responsibility, but need resources to guide them in a positive direction.

Giving spare change is only a short-term solution and does not create long-term results. You cannot be sure where the money will go and it may also encourage behavior to stay on the street.

Donating to a local organization rather than to an individual not only benefits individuals in need, but the entire community as well. Give in ways that make a change.

For more information, go to the Security Ambassador web site: [www.downtownspokane.net](http://www.downtownspokane.net) and click on "Clean and Safe."

## Tips for Dealing with Panhandlers

- Walk with confidence. The streets of Spokane belong to all of us.
- If a panhandler asks for money, acknowledge with a nod, reply, "No," and keep walking.
- If you feel threatened in any way, call the Security Ambassadors or the Police. Or, step inside a business and have someone call for you.
- Give spare change to an organization rather than a panhandler. You will help the panhandler in the long run.

Downtown Spokane Partnership/Business Improvement District  
211 N. Wall St., Suite 300, Spokane, WA 99201 (509) 456-0580

DOWNTOWN SPOKANE

Change  
FOR THE  
Better



## security ambassadors

Security Ambassadors, identified in beige, rust and black uniforms, walk the beat in Downtown Spokane providing both security and hospitality services.

Ambassadors are trained to handle all types of situations:

- Directions/information
- Employee/Customer Escorts
- Street Disturbances
- Medical Emergencies

They also have direct contact to Police and other security. Ambassadors make Downtown safe and enjoyable for shoppers, workers, and visitors.

### IMPORTANT PHONE NUMBERS

Security Ambassadors . . . . (509) 353-9111

Police & Fire Emergency . . . . 911

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Giving to an organization rather than an individual panhandler initiates positive results:

- Trained professionals provide proper attention
- Specific needs are matched to individuals
- Those who genuinely need and want help, receive it
- The community is enriched and negative effects are reduced
- Tools provide assistance in achieving betterment goals
- Opportunities are provided for individuals to seek a better life
- Individuals are empowered with a sense of responsibility and security

Developed in affiliation with local charitable organizations.

## assistance is available

Give those in need the help you want to give by donating generously to a charitable organization of your choice:

**UNION GOSPEL MISSION MINISTRIES**  
*(Food, shelter, clothing, medicine, eye care, and counseling)*  
1224 E. Trent Ave., P.O. Box 4066, Spokane WA 99220  
[www.ugmspokane.org](http://www.ugmspokane.org)  
(509) 535-8510

**HOUSE OF CHARITY**  
*(Shelter, food, clothing, and limited medical care)*  
32 W. Pacific, P.O. Box 1453, Spokane, WA 99210  
[www.catholiccharitiesspokane.org](http://www.catholiccharitiesspokane.org)  
(509) 624-7821

**CROSSWALK - VOLUNTEERS OF AMERICA**  
*(Outreach services and food for youth)*  
525 W. Second Ave., Spokane, WA 99201  
[www.voaspokane.org](http://www.voaspokane.org)  
(509) 624-2378